



GENERAL CONDITIONS

PROGRAMME CONFORT

1. PRICES:

According to current rates.

2. TERMS OF PAYMENT:

50% of the total sum in advance, after receiving confirmation of the reservation, which will show the amount and terms of payment.

The remaining 50% will be paid upon arrival in cash.

3. DEPOSIT:

100 Euros must be deposited upon arrival which will be returned on the day of departure if the caravan is clean and in perfect condition.

4. ARRIVAL AND DEPARTURE:

Arrival from 4 pm onwards, departure before 10 am

In case of delayed arrival, your booking will only be kept if you give advanced warning. No refund will be given for the unoccupied period (for the rent of the caravan). If you decide to depart earlier for any reason, it is also not possible to receive any refund.

5. CARAVAN LOCATION:

In case of delayed arrival, your booking will only be kept if you give advanced warning. No refund will be given for the unoccupied period (the rent of the caravan and also the pitch at the campsite). If you decide to depart earlier for any reason, it is also not possible to receive any refund.

6. CANCELLATIONS:

In case a confirmed reservation is cancelled or the dates are changed, the amount paid in advanced will be returned after deducting the cancellation fee, which is:

200 Euro if cancellation/changes are made more than 30 days before arrival

400 Euro if cancellation/changes are made between 30 and 15 days before arrival

600 Euro if cancellation/changes are made between 15 and 2 days before arrival

In case cancellation/changes are made less than 2 days before arrival no refund will be made.

(We recommend you to contract a travel insurance or one of our cancellation guarantees).

The cancellation is only valid if received in writing.

7. ANIMALS:

No pets are allowed.

By sending the booking through internet implies acceptance of the booking conditions of Caravan INN and the rules of the campsite.

Caravan INN guarantees that all personal particulars will be treated in the strictest confidence. All the files may be consulted, modified or cancelled by its holder at any moment (according to the Spanish Data Protection Law 15/99)