



GENERAL CONDITIONS:

PROGRAM TOURING

1. PRICES:

According to current rates.

2. TERMS OF PAYMENT:

50% of the total sum in advance, after receiving confirmation of the reservation, which will show the amount and terms of payment.

The remaining 50 % will be paid upon arrival. In the case that Caravan INN transfers the caravan to a campsite, the remaining amount will be due at least 15 days before the date of arrival.

3. DEPOSIT:

A compulsory 300 euro deposit is due and will be returned on the day of departure if the caravan is clean and in perfect condition.

4. INSURANCE:

The caravan is covered by an all-risk insurance with the company Winterthur with a 150 Euros franchise.

The hirer must have his own car insurance in force, including authorization to tow a caravan. The tow hook on the car has to be legally approved.

5. COLLECTION AND RETURN:

The caravan has to be collected and delivered at the agreed times, always in the office hours of Caravan Inn. In no case can the caravan be returned after the agreed date of departure without the authorization of the Management of Caravan INN.

6. CANCELLATIONS:

In case a confirmed reservation is cancelled or the dates are changed, the amount paid in advanced will be returned after deducting the cancellation fee, which is:

150 Euro if cancellation is made more than 30 days before arrival

300 Euro if cancellation is made between 30 and 15 days before arrival

450 Euro if cancellation is made between 15 and 2 days before arrival.

In case cancellation is made less than 2 days before arrival no refund will be made.

We recommend you to contract a cancellation guarantee)

The cancellation is only valid if received in writing.

7. OTHERS:

No pets allowed.

P.S. On reservation the following documents are required:

- Copy of passport
- Copy of car registration
- Copy of driving license
- Copy of car insurance

By sending the booking through internet implies acceptance of the booking conditions of Caravan INN.

Caravan INN guarantees that all personal particulars will be treated in the strictest confidence. All the files may be consulted, modified or cancelled by its holder at any moment (according to the Spanish Data Protection Law 15/99)