



GENERAL BOOKING CONDITIONS

PROGRAMME SELECT

1. PRICES:

According to the current rates. Minimum rent: 7 days.

2. TERMS OF PAYMENT:

50% of the total sum in advance, after receiving confirmation of the reservation, which will show the amount and terms of payment. The remaining 50 % must be paid at least 30 days before the arrival date.

3. DEPOSIT:

100 euro deposit should be paid, which will be returned on the day of departure if the caravan is clean and in perfect condition.

4. ARRIVAL AND DEPARTURE:

Arrival after 5 pm. The keys will be waiting for you at the campsite reception. Departure before 10 am. In case of late arrival, your booking will only be kept if you give advanced warning. You still have to pay the days you have booked (the rent of the caravan and also the pitch at the campsite) even if the caravan isn't occupied. If you decide to depart earlier for any reason, it is not possible to receive any refund.

5. LOCATION OF THE CARAVAN:

Caravan Inn will set up the caravan on your arrival day on the pitch you have reserved or on the pitch the campsite indicates. The caravan will be set up in a way that the northern wind (tramontana) will not affect the awning or canopy. This means that normally the caravan will be set up with the back facing north. The caravan will be ready for use after 5pm. If you have a specific request, we will do our best to respond within our possibilities. It is not permitted, under any circumstances, to move the caravan during your stay or to ask for a change of location.

6. BOOKING CANCELLATION:

If a confirmed booking is cancelled, the amount paid in advance will be returned after subtracting the cancellation fee, which is:

200 euros if the cancellation is made more than 30 days before arrival.

400 euros if the cancellation is made between 30 and 15 days before arrival.

600 euros if the cancellation is made between 15 and 2 days before arrival.

If the cancellation is made less than 2 days before arrival, no refund is available (we recommend you to contract a cancellation guarantee).

Cancellation must always be made in writing.

7. PETS:

As a general norm, we do not allow pets. Exceptionally during the low season it is possible to accept pets on the pitch but only if it requested when the booking is made and with a written commitment that the pet will not enter the caravan.

By sending the booking through internet implies acceptance of the booking conditions of Caravan INN.